

# 2011 Military Health System Conference

## Care Coordination

Track J, Sessions J-1b and J-2

*The Quadruple Aim: Working Together, Achieving Success*

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Department of Defense and  
Department of Veterans Affairs

# Federal Recovery Coordination Program - Concept



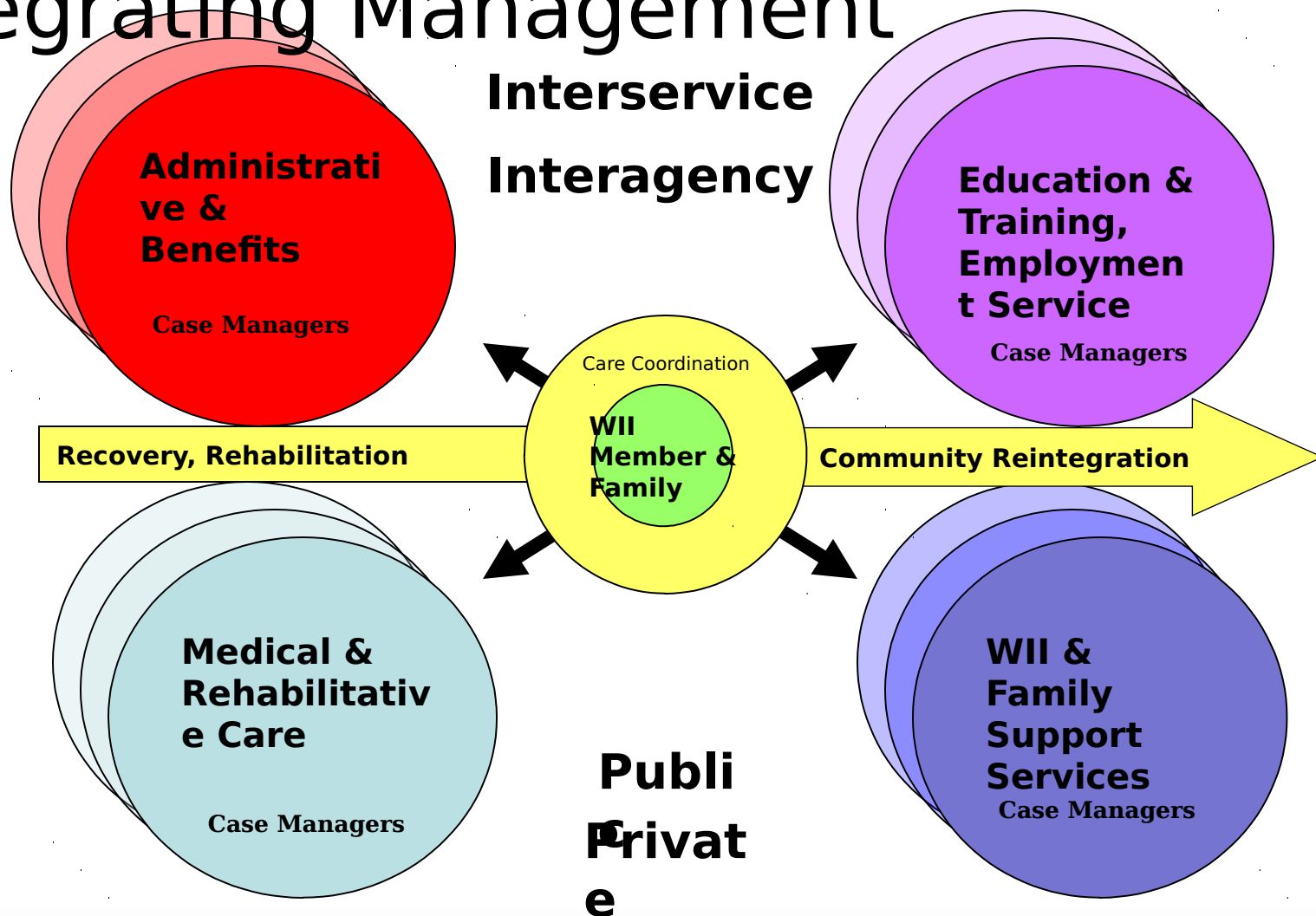
- The President's Commission on Care for America's Returning Wounded Warriors
- Immediately create comprehensive patient-centered recovery plans for seriously wounded service members, including those wounded since the beginning of the OEF/OIF conflicts who might still benefit from a recovery plan

Concept also endorsed by the  
Veterans' Disability Benefits Commission, October 2007



# Federal Recovery Care Coordination

## Integrating Management



# Federal Recovery Coordinator Role



- Empowerment through Education
- Family-Centered Focus
- Continuity of Relationship
- Creative Coordination of Clinical and Non-Clinical Benefits and Resources
- Care coordination between MHS, VA and Civilian Facilities
- Transition from DoD to VA
- Proactive, always looking forward

# Federal Individual Recovery Plan



- Created by the assigned Federal Recovery Coordinator.
- Input from the Service member or Veteran's multidisciplinary health care team, the Service member or Veteran, and their family or caregiver.
- Tracks care, management and transition of a recovering Service member or Veteran through recovery, rehabilitation, and reintegration.

# Clients



- ✂ Average age = 30, range 19-60
- ✂ 94% Male; 6% Female
- ✂ 57% Active Duty (56% Army; 29% Marines; 9% Navy; 6% Air Force)
- ✂ 48% Single
- ✂ 30% Parent as caregiver
- ✂ 38% Legal representative
- ✂ 84% Wounded Warrior Program
- ✂ 77% Outpatient

▪ As of September 30, 2010

# Federal Recovery Coordinator Locations



| Facility Name and Location                           | FRCs                   |
|--|------------------------|
| Walter Reed Army Medical Center, Washington, DC      | 3                      |
| National Naval Medical Center, Bethesda, MD          | 3                      |
| San Antonio Military Medical Center, San Antonio, TX | 5                      |
| Naval Medical Center, San Diego, CA                  | 3                      |
| Naval Hospital, Camp Pendelton, CA                   | 1                      |
| Eisenhower Army Medical Center, Augusta, GA          | 2                      |
| SOCOM Headquarters, Tampa, FL                        | 1                      |
| Providence VAMC, Providence, RI                      | 1                      |
| Michael E. DeBakey VAMC, Houston, TX                 | 1                      |
| James A. Haley VAMC, Tampa, FL                       | 1                      |
| Hunter Holmes McGuire VAMC, Richmond, VA             | 2                      |
| <b>TOTAL</b>   | <sup>7</sup> <b>23</b> |